



situational

SECURITY TRAINING ACADEMY

SHEDDING SOME LIGHT ON SECURITY



Introduction

Millions of rands are written off annually in South Africa as security losses. In terms of current practice in South Africa, security losses are absorbed by insurance cover. The last 2 decades have seen great reform in security measures and programs. Both the public and private sectors realised that the early concepts of security were obsolete with the night-watchmen carrying the knobkerrie.



Situational Security Training Academy relieves staff of inefficient methodologies by providing new knowledge of sophisticated security aids. With a deeper understanding of security problems we train individuals to implement stricter measures.

The founding member of Situational Security Training Academy, M.L Maquba is well versed in the security business through experience and also security training. After establishing ourselves to be able to provide quality security training we started trading with private and public sector companies. We have ensured that our business management is of sound footing by employing the service of professional personnel for this function.

What is our business?

- We are in the business of providing security training to personnel ranging from security to armed response.
- We advise in the improvement of security systems



What makes us unique?

Understanding customer needs and the labour market

- Relevance
- Customer Driven
- Expertise
- Quality service
- Networking and alliancing



Aim

Situational Security Training Academy was developed with an aim of ensuring peace of mind to our client by protecting their business and personal life. We aim to provide security training to private and public sector organizations.

Our Mission

We dedicate ourselves to merge the needs of the broader industry with the skills that are available in the labour market, providing solution arising from security approach if needed by PSIRA, SASSETA, PFTC and SAPS. Our personnel's professionalism is measured by the manner in which they:

- Performs their duties
- Exercise loss control
- Better their qualifications
- Improve their security knowledge
- Devote themselves to their duties

SOP

Our SOP is flexible because our customers' requirements are not the same from place to place. The customer must be approached to determine their needs and detailed method of dealing with specific issues.

- Communication channel
- Safety rep
- Schedule of safety meetings
- Meeting with customers
- Writing reports to customers

Emergency drills ranging from the following:

- Robbery
- Fire on the premises
- Bomb
- Hostile attacks
- Civil disturbance adjacent to our customer's premises

Training courses

- Security training; all NQF levels
- Basic first aid training; NQF level 2
- Basic fire fighting training; NQF level 2
- Firearm training; all NQF levels
- National key point training; NQF level 4
- National key point refresher course
- Security grades E-D-C-B-A
- VIP protection training (Close Protection)
- Facilitation, assessor, moderator, advance drive
- Event security



Safety courses

- Health and Safety Representatives
- Emergency Awareness Course
- Hazard Identification and Risk Assessment Course
- Cam Incident Investigation Course
- OHS Act: A Holistic Approach Course

- To respect the confidence of our customers, ensuring that their interests are above our own and advising them without bias
- To adhere unwaveringly to the observance of the highest standards of business and professional conducts
- To respect the prerogatives of and cooperate with all those whose services are related to ours in meeting the needs of our clients

Code of Ethics

- To hold our business in the highest esteem and strive to uphold its prestige

Our People

Our people are trained to understand our customer, our business and the importance of their contributions to our customers' business.

Our people do not operate in isolation but are given the support, protection and encouragement of Situational Security Training Academy management. In terms of our security personnel, they should possess or develop the following:

- Loyalty
- Security knowledge
- Preparedness
- Professionalism

The reactions from our security personnel are their ability to master all their available resources immediately, that is:

- Actions
- Feelings
- Thinking process

Requirements for our people include:

- Minimum academic qualification of standard 8 with English as a subject
- Aged between 18-40 years
- Previous experience of security works not necessarily a prerequisite
- Medically fit; must appear fit and health
- No criminal record
- No alcohol or drug addiction

Must pass our requirements to determine:

- Intellectual ability
- Assertiveness
- Analytical skills
- Decision making abilities
- Social harmonisation
- Successful interview by co-workers

Training and education are pivotal to our organisation's success. We train our people thoroughly and efficiently. Our training is registered with the Department of Manpower and accredited by the Private Security Industry Regulatory Authority, Safety and Security Sector of Education and Training Authority and South African Police Services. We are also registered and accredited with the following bodies:

- SASSETA
- PSIRA
- SAPS Firearms
- SAPS National Key Point
- PFTC



**SOUTH AFRICAN
POLICE SERVICE**



**SOUTH AFRICAN PROFESSIONAL
FIREARM TRAINERS COUNCIL**



We also ensure theoretical knowledge is applied in practise. On site evaluation and practical exercise follow the formal classroom instruction. Thereafter, regular meetings are held with the customer to ensure that the standard of expected performance is achieved. Verbal feedback and occurrence reports are submitted on a daily basis.

All our personnel are registered with the Private Security Regulatory Authority and SASSETA, their conditions of service are regulated and adhered to as determined by applicable legislation.

Our personnel are people with very strong social needs, who are intrinsically motivated with a high level of self-discipline. The reward system is designed to fit the strategic intent of our organisation. The profile of our people closely reflects the demographic of South Africa. We recruit our people from the local community in the place where we deliver our services.

In addition to the specific training as determined by the contract with our customer, Situational Security Training Academy provides the following services:



- Advice on systems and improvement of services
- Crime prevention and awareness program
- Investigation of crime

Our dedication to service and customer excellence provide a constant challenge to meet ever-changing security demands in South Africa. We invite you to enjoy a long and mutual relationship with us.

Members

M.L. Maquba was employed by SANDF in 1993. He went through the military course including platoon weapon, Foot Tracking, Single Ambush, Sweepslaag, Rural Coin, Urban Coin, National Key Point and Conventional Warfare. In 1994 he obtained two medals for keeping peace in the first democratic national election. He also obtained the certificate for operation protector I the Katorus area for keeping peace.

In 1995 Mr Maquba resigned from the SANDF and joined private security. He then obtained his Instructors course with Gold Field Security Limited after which he worked as a training instructor at different training academies from 1996 till 1997. In 1998 Mr Maquba opened his own training academy, namely Situational Security Training Academy, of which he is currently a director of. The company is registered with the Private Security Industry Regulatory Authority (PSIRA), the South African Police Service (SAPS), Safety and Security Sector Education and Training (SASSETA) AND South African Professional Firearm Trainers Council.

Mr Maquba obtained his Certificate of Competency for Conduct Outcomes-based Assessment in 2007 and in the same year obtained a Certificate of Competency for Conduct Moderation of Outcomes-based Assessment. He is currently registered as a Range Officer with SASSETA, First Aid and Fire Fighting Moderator and moderates in all Security Unit Standards accredited by SASSETA and SAPS.



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